

Resort Evaluation Paper Survey Printable Template

Dear Guest,

We want to make your stay a memorable vacation experience. To help us better serve you, please take a moment and fill out the following survey to let us know how we are doing at the [RESORT]

Sincerely,

The Management & Staff

Questionnaire

Why did you choose to stay with us?

(Please check all the boxes that apply)

- | | | | |
|---|---|---|---------------------------------------|
| <input type="checkbox"/> Option 1 | <input type="checkbox"/> Previous visit | <input type="checkbox"/> Attending meeting | <input type="checkbox"/> Bus tour |
| <input type="checkbox"/> Walk-in | <input type="checkbox"/> Referral by airline | <input type="checkbox"/> Friend or relative | <input type="checkbox"/> Travel agent |
| <input type="checkbox"/> AAA or Mobile tour guide | <input type="checkbox"/> Newspaper | <input type="checkbox"/> Article | <input type="checkbox"/> Radio |
| <input type="checkbox"/> Magazine | <input type="checkbox"/> Special package rate | Other <input type="text"/> | |

What was your main form of transportation to [CITY]?

(Please check one)

- | | | | |
|--------------------------------|----------------------------|---------------------------|-----------------------------|
| <input type="radio"/> Airplane | <input type="radio"/> Auto | <input type="radio"/> Bus | <input type="radio"/> Train |
| Other <input type="text"/> | | | |

When did you make reservations?

(Please check one)

- | | | | |
|---|---|---|--|
| <input type="radio"/> more than a year in advance | <input type="radio"/> 6-9 months in advance | <input type="radio"/> 3-6 months in advance | <input type="radio"/> 1-3 months in advance |
| <input type="radio"/> 2-4 weeks in advance | <input type="radio"/> 1 week in advance | <input type="radio"/> 1 day before | <input type="radio"/> no reservation (walk-in) |

What could we do in the future to improve our services?

Any other comments or suggestions

END OF THE SURVEY

