I feel encouraged to come up with new and better ways of doing things. My work gives me a feeling of personal accomplishment. I have the tools and resources to do my job well. On my job, I have clearly defined quality goals.		OO Neurs, Osage.		O Stongh	, Agree
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On my job, i have clearly defined quality goals.		Ō	Ō	Ò	
The Company does an excellent job of keeping employees informed about matters affecting us.		0	\circ	\circ	
When a customer is dissatisfied, I can usually correct the problem to their satisfaction.	0	0	0	\circ	
I understand why it is so important for (Company name) to value diversity (to recognize and respect the value of differences in race, gender, age, etc.	0	0	0	0	
My job makes good use of my skills and abilities.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
My supervisor's manager visibly demonstrates a commitment to quality.	\circ	0	0	\circ	
Senior managers visibly demonstrate a commitment to quality.	0	\circ	\circ	\bigcirc	
How satisfied are you with the information you receive from management on what is going on in your division?	O	0	0	O	
How satisfied are you with your involvement in decisions that affect your work?	\circ	0	\bigcirc	\circ	
Considering everything, how satisfied are you with your job?	\bigcirc	\bigcirc	\bigcirc	\bigcirc	
How satisfied are yo <mark>u with th</mark> e information you receive from management on what's going on in the company?	\circ	0	\circ	\circ	
How satisfied are you with your opportunity to get a better job in this company?	0	0	0	0	
What suggestions do you have for the improvement of (Your Company)?					

