

Tenant Satisfaction Survey

How to fill this in

We want your home and your tenancy to work well for you. Please rate the statements below by crossing one box on each row. Your answers help us improve. Please use a blue or black pen.

Your home

How satisfied are you with the following?

Please cross one in each line

	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
Condition of your home	☐	☐	☐	☐	☐
Speed of repairs and maintenance	☐	☐	☐	☐	☐
Responsiveness of the property team	☐	☐	☐	☐	☐
Communication about your tenancy	☐	☐	☐	☐	☐
Value for money of your rent	☐	☐	☐	☐	☐
Cleanliness of shared and common areas	☐	☐	☐	☐	☐

Overall

How likely are you to recommend renting with us?

Not likely ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ Very likely

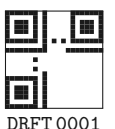
How long have you lived here?

(Please cross one)

- ☐ Less than a year
☐ 1 to 3 years
☐ More than 3 years

What would make your home a better place to live?

To respond ☒ or ☐



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