

Software Product Feedback Survey

How to fill this in

Tell us how the product is working for you and what we should build next. Cross one box per question using a blue or black pen. Your answers are confidential.

01 Using the product

How much do you agree with the following statements?

Please cross one in each line

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
The product is easy to use	☐	☐	☐	☐	☐
It helps me get my work done faster	☐	☐	☐	☐	☐
It is reliable and rarely breaks	☐	☐	☐	☐	☐
Support responds quickly and helpfully	☐	☐	☐	☐	☐
It is good value for the price	☐	☐	☐	☐	☐

How much effort does it take to do what you need in the product?

Very little effort ☐ ☐ ☐ ☐ ☐ A great deal of effort

02 What we should build next

If we could only ship one of these next, which would you pick? Cross one box.

	Option A ☐	Option B ☐	Neither ☐
Improvement	Faster performance	More integrations	-
Availability	Next month	In three months	-
Effect on price	No change	Small increase	-

03 Overall

How likely are you to recommend our product?

Not likely ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ Very likely

What is the one thing we could do to make the product better for you?

PREVIEW

To respond ☐ or ☒

