

Returns and Exchange Feedback

Thank you for completing your return or exchange with us. Please share your feedback so we can make the process better. Fill the checkboxes completely using a blue or black pen.

Rate your experience

Please rate your agreement with the following statements.

Please cross one in each line

- The returns process was easy
- The staff were helpful
- My refund or exchange was handled quickly
- The policy was clear and fair

Strongly disagree	Disagree	Neutral	Agree	Strongly agree
☐	☐	☐	☐	☐
☐	☐	☐	☐	☐
☐	☐	☐	☐	☐
☐	☐	☐	☐	☐

Your outcome

Was your issue fully resolved?

(Please cross one)

- ☐ Yes
- ☐ No
- ☐ Partly

How likely are you to shop with us again?

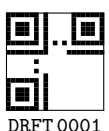
(Please cross one)

- ☐ Very likely
- ☐ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ Very unlikely

How could we make returns easier?

Thank you for your feedback. Please hand this form to a team member or place it in the feedback box.

To respond ☒ or ☐



DRFT 0001