

Public Transport Satisfaction Survey

Thank you for taking a few minutes to share your experience. Fill the checkboxes completely using a blue or black pen. Your answers are anonymous and help us improve the service.

Your satisfaction

How satisfied are you with each part of the service?

Please cross one in each line

Punctuality and reliability

Frequency of services

Cleanliness of vehicles

Safety

Value for money

Helpfulness of staff

Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
☐	☐	☐	☐	☐
☐	☐	☐	☐	☐
☐	☐	☐	☐	☐
☐	☐	☐	☐	☐
☐	☐	☐	☐	☐
☐	☐	☐	☐	☐

Your travel habits

How often do you use public transport?

(Please cross one)

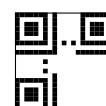
- ☐ Daily
- ☐ A few times a week
- ☐ Weekly
- ☐ Rarely

Help us improve

How could we improve your journey?

Thank you for your feedback. Please return this form to a member of staff or drop it in the collection box.

To respond ☐ or ☐



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